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Subject: Data Warrior V6.1.0 does not start after the first installation

Posted by [andras](#) on Mon, 23 Dec 2024 10:34:11 GMT

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Dear Thomas,

I have a Win 11 machine where DW has not been installed before. The installation seems to be OK, but DW does not start after having clicked on its icon. What should I do?

Best regards,

Andras Borosy

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Subject: Re: Data Warrior V6.1.0 does not start after the first installation

Posted by [thomas](#) on Sun, 05 Jan 2025 11:51:25 GMT

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The most likely reason is some security software, e.g. "Sentinel One", which prevents the start. In that case whitelisting DataWarrior solves the issue.

there is another thread about this:

<https://openmolecules.org/forum/index.php?t=msg&th=588&start=0&>

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Subject: Re: Data Warrior V6.1.0 does not start after the first installation

Posted by [ITSupport](#) on Wed, 15 Jan 2025 00:00:43 GMT

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Hey Thomas,

I'm having the same issue after downloading and it not launching properly.

I've whitelisted Data Warrior through Sentinel One and also added a direct exception to the filepath where Data Warrior sits (C:\Program Files\DataWarrior). I've uninstalled, reinstalled, tried launching from CMD, running as administrator, etc. I'm having this issue for two of my users. I'm now seeing this error in Event Viewer on launch:

Faulting application name: DataWarrior.exe, version: 0.0.0.0, time stamp: 0x63bef01a

Faulting module name: unknown, version: 0.0.0.0, time stamp: 0x00000000

Exception code: 0xc0000005

Fault offset: 0x0000000000004d156

Faulting process id: 0x2ad4

Faulting application start time: 0x01db66dd7acd52d7

Faulting application path: C:\Program Files\DataWarrior\DataWarrior.exe

Faulting module path: unknown

Report Id: 924a9464-8228-4d2f-8d32-cf4394caebed

Faulting package full name:  
Faulting package-relative application ID:

Could you advise?

Thanks,  
Tevin

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Subject: Re: Data Warrior V6.1.0 does not start after the first installation  
Posted by [thomas](#) on Thu, 16 Jan 2025 09:56:23 GMT  
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Hi Tevin,

I am afraid, I cannot contribute much to the solution of this. I have no experience with Sentinel One myself, but got from multiple users the input that the problem was gone after whitelisting. Whether this involved multiple steps or just adding the DataWarrior.exe path to a list, I don't know. Possibly, the Java environment within the DataWarrior directory needs to be whitelisted as well.

Thomas

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