Subject: Issue executing DataWarrior

Posted by Tech01 on Fri, 24 May 2024 20:03:02 GMT

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Freshly installed DataWarrior, no error during installation, checked the box Launch DataWarrior and clicked Finished. DataWarrior doesn't launch.

Tried to launch with Administrator rights, same issue. Nothing show up on the Task bar and in the Task Manager I don't see any application relating to DW.

Event Viewer:

Exception Code: 0xc0000005Fault Offset: 0x0000000000046b20

- Faulting Process ID: 0x4394

Any clue?

Subject: Re: Issue executing DataWarrior

Posted by thomas on Fri, 24 May 2024 20:36:24 GMT

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Do you have any security software running (e.g. Sentinel One) that may prevent DataWarrior from starting?

Subject: Re: Issue executing DataWarrior

Posted by Tech01 on Fri, 24 May 2024 20:45:33 GMT

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I've already checked with our MSSP, nothing is blocking in their logs but we are using Sentinel One. Is there something specific between DW and S1?

Subject: Re: Issue executing DataWarrior

Posted by thomas on Sat, 25 May 2024 11:53:54 GMT

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It was reported earlier multiple times that S1 is preventing DataWarrior from starting without any message or useful log entry. You may try to whitelist DataWarrior.

Subject: Re: Issue executing DataWarrior

Posted by Tech01 on Mon, 27 May 2024 13:06:57 GMT

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Subject: Re: Issue executing DataWarrior Posted by Tech01 on Mon, 27 May 2024 14:51:29 GMT

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Thanks alot, after asking cyber to whitelist the application on their end it started working on the pc.

Still weird that S1 doesn't show anything saying it's blocked or whatsoever.

You've been really helpfull. I wish you a great day! :)