Subject: Retrieve CDD via API not working in V6.02?
Posted by Jay on Tue, 21 May 2024 19:46:31 GMT
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This morning my DW was auto updated to V6.02, then retrieving CDD Vault Search Results stopped working. Not sure if coincidence?

Thanks!

Subject: Re: Retrieve CDD via API not working in V6.02?
Posted by thomas on Tue, 21 May 2024 20:37:54 GMT
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I just tried a query, which worked fine. Do you use the original multi-year old plugin or the one updated earlier this year? If the problem persists, do you get any error messages?

Subject: Re: Retrieve CDD via API not working in V6.02?
Posted by Jay on Wed, 22 May 2024 01:50:08 GMT
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Thanks much for your prompt reply, Thomas! Here's an update:

CDD query from DW works now (not sure it was a CDD server issue earlier), but there is a blank popup msg box (no visible text except the CANCEL button) after I submit a query, and nothing happens until it starts populating the Table.

Earlier today I only saw this blank popup with nothing happens for a long time, so assumed it was an error msg but nothing was displayed...

The plugin I installed recently is from the link at the bottom of the following CDD instruction page, so not sure if it is the latest:
https://support.collaborativedrug.com/hc/en-us/articles/1150
05682303-API-via-DataWarrior-the-basics

Thanks much!

Subject: Re: Retrieve CDD via API not working in V6.02?
Posted by thomas on Thu, 23 May 2024 20:34:37 GMT
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Your plugin seems to be the old one from 2017. The current one I have attached to this message. Nevertheless, I tested the old plugin and it worked fine on my setup (DataWarrior 6.2.1 on Ubuntu). If you don't see the message and only the Cancel button once the download is in progress, this means probably that the the UI-thread doesn't get the time to update the dialog. In

that case, this is not serious. If you have the same issue with the new plugin, please let me know, which OS you use. I will then try to reproduce...

File Attachments

1) cddVaultPlugin.jar, downloaded 474 times