Subject: Windows 11 issue
Posted by gs on Fri, 21 Jul 2023 20:58:13 GMT
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Hi

Thanks for any help

Always ok with DW on old computer (Windows 10)

Now in Windows 11
I double click the DW icon and nothing happens, no errors. DW does not open

Installed Java
from CMD
java version "1.8.0_381"
Java(TM) SE Runtime Environment (build 1.8.0_381-b09)
Java HotSpot(TM) 64-Bit Server VM (build 25.381-b09, mixed mode)

Thanks

Subject: Re: Windows 11 issue
Posted by thomas on Thu, 27 Jul 2023 17:54:42 GMT
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you don't need a Java installation for DataWarrior to work, because DataWarrior comes with its own JRE.

Can you check the properties of the DataWarrior.exe file? Possibly you have to unlock the executable file. You might also check the actelionclip.dll file.

If this doesn't help, can you open a CMD window, 'cd' to the DataWarrior installation folder and run DataWarrior from the command line (type 'datawarrior.exe'). Do you see error messages? If not, then check, whether you have some security software running that prevents it from starting? In this case you might need to white-list DataWarrior.exe.

Thomas

Subject: Re: Windows 11 issue
Posted by kthorj on Mon, 31 Jul 2023 19:41:22 GMT
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I have a similar issue in Windows 11; it seems to have developed in the last month or so as I used to be able to run DataWarrior without issue but it is not working today. Running DataWarrior from

the command line produces no error messages.
In the windows event log I have the following error; there is a longer information message as well.
Faulting application name: DataWarrior.exe, version: 0.0.0.0, time stamp: 0x5dbc455a
Faulting module name: unknown, version: 0.0.0.0, time stamp: 0x00000000
Exception code: 0xc0000005
Fault offset: 0x0000000000046b20
Faulting process id: 0x0x46D8
Faulting application start time: 0x0x1D9C3E59A927642
Faulting application path: C:\Program Files\DataWarrior\DataWarrior.exe
Faulting module path: unknown
Report Id: 5ec4d8c9-5542-4f44-bf36-c909cd091c32
Faulting package full name:
Faulting package-relative application ID:

Subject: Re: Windows 11 issue
Posted by Gunge on Wed, 02 Aug 2023 08:31:19 GMT
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I have the same issue - no visible errors, just a crash noted in the log. Ive been periodically fiddling around for a few weeks to see if I can identify the cause but without any luck.

DataWarrior is working well on some computers with Windows 11 (and the same security software etc) but not on others.

Subject: Re: Windows 11 issue
Posted by kthorj on Wed, 02 Aug 2023 21:31:44 GMT
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My issue is resolved; it turned out to be being blocked by new antivirus software installed by our IT group.

Subject: Re: Windows 11 issue
Posted by Gunge on Thu, 10 Aug 2023 12:59:09 GMT
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To follow up my comment above - further investigation has identified that our problem was also due to security software (SentinelOne) blocking DataWarrior. Inconsistent outcomes on different machines arose from the fact not all computers had been switched to the new security software from the previous one we used.
