
Subject: CDD vault plugin does not work
Posted by [zhentg](#) on Wed, 10 May 2023 03:02:06 GMT
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Hi,

I am trying to connect to CDD following the instructions
<https://support.collaboratedrug.com/hc/en-us/articles/115005682303-API-via-DataWarrior-the-basics>

However, with DataWarrior 5.5, the plugin does work under both Ubuntu and Windows.

Could you help?

Subject: Re: CDD vault plugin does not work
Posted by [thomas](#) on Sun, 04 Jun 2023 19:25:11 GMT
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Can you check, whether you use the default path to install DataWarrior?
"C:/Program Files/DataWarrior" on Windows and "/opt/datawarrior" on Ubuntu

Did you unzip the downloaded plugin and put the 'cddVaultPlugin.jar' file into the plugin folder?

Did you check that the file is readable and executable for the user you use?

What exactly is not working? Do you see the menu entry 'Retrieve CDD Vault Search Result...' in the Database menu?

Subject: Re: CDD vault plugin does not work
Posted by [zhentg](#) on Fri, 21 Jul 2023 13:18:05 GMT
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Hi Thomas, thanks for your reply.

I did not install DataWarrior at "C:/Program Files/DataWarrior", and after I move DataWarrior to the default path, the CDD plugin works.
