Subject: Can not retrieve structure data from server ?
Posted by minhquanaries on Sat, 08 Feb 2020 08:16:03 GMT
View Forum Message <> Reply to Message

Hi,

I would like to know is there any problem or solution to convert from SMILES to structure using Property Explorer. It worked smoothly before but recently, I put the SMILES content in the box but got the answer "No response from server".

Thank you very much.

Subject: Re: Can not retrieve structure data from server ?
Posted by thomas on Mon, 10 Feb 2020 20:01:11 GMT
View Forum Message <> Reply to Message

thanks for the message. There was a problem with the name resolution server and with the watchdog that checks, whether the first server has a problem. Now the server is back online...

Subject: Re: Can not retrieve structure data from server ?
Posted by minhquanaries on Tue, 11 Feb 2020 02:18:42 GMT
View Forum Message <> Reply to Message

Thank you for your help ! It works perfectly now