Subject: DataWarrior.exe has stopped working
Posted by schmidtkr on Mon, 24 Sep 2018 20:30:36 GMT
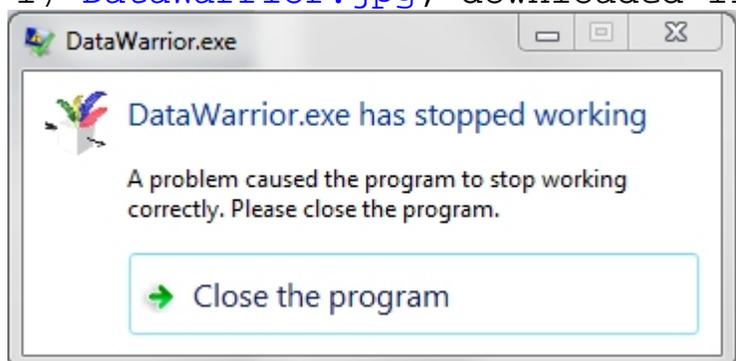
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Hi,

I installed the version 4.7.2 on Windows 7. The installation finished without any error, but the program doesn't start up. It only gives an error message that DataWarrior.exe has stopped working. I tried installing different Java versions (10 & , but none of these made a difference. I had a similar error message for Java when I tried to install 10.0.2, so I guess it's some Java related issue. Is it possible to get an older version of DataWarrior?

thanks,
Kristin

File Attachments
1) DataWarrior.jpg, downloaded 1139 times

Subject: Re: DataWarrior.exe has stopped working
Posted by thomas on Tue, 25 Sep 2018 16:31:20 GMT

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Hi Kristin, DataWarrior 4.7.2 comes with its own JRE and doesn't require nor use any other Java installation. What I can suggest is to try first whether we can find the reason that your current installation doesn't start. For that I suggest that you download a rather recent debug executable and start it from the command line. Hopefully we get enough debug messages to explain what is preventing the application launch. For this you please do these steps:
- download a file from this link: https://www.dropbox.com/s/vcphlj1gs17k0fv/DataWarrior64_d_ext.abc?dl=1
- rename the file to DataWarrior_d.exe and move it into C:\Program Files\DataWarrior\
- Open a command line window, cd to the 'DataWarrior' directory and type:
set TRACE=true
datawarrior_d.exe
- if you get some debug messages, then please send them to me. If not, then we need to investigate further.

If you want to get back to 4.7.1, you may download the installer from this link:
64 bit: https://www.dropbox.com/s/jlqtyhtmhwzl6qe/datawarrior471_64. msi?dl=1
32 bit: https://www.dropbox.com/s/fpzubtt4ifzi7hi/datawarrior471_32. msi?dl=1
4.7.1 and earlier need an independent installation of a Java Runtime with a matching bit size (32 or 64)

Hope this helps and good luck, Thomas

Subject: Re: DataWarrior.exe has stopped working
Posted by thomas on Tue, 25 Sep 2018 20:10:25 GMT
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There may be another reason. I just got the information that in one case DataWarrior was prevented from being started by an installed security software called 'SentinelOne'. On the same OS setup without that software, DataWarrior started without a problem.

Thomas

Subject: Re: DataWarrior.exe has stopped working
Posted by mvamos on Wed, 16 Jan 2019 18:35:43 GMT
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I can confirm that DW will not start on my Win7 PC that has SentinelOne installed as its security software. No error messages are given, just won't start.

Subject: Re: DataWarrior.exe has stopped working
Posted by mvamos on Fri, 25 Jan 2019 02:20:44 GMT
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Notified IT and an exception was made to allow DW to run with SentinelOne, which was the cause for DW failing to launch.