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Subject: problems about downloading datawarrior for windows

Posted by [zhangyu](#) on Thu, 12 Apr 2018 00:50:05 GMT

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can't download datawarrior4.7.2 64-bit for windows

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Mon, 16 Apr 2018 18:09:33 GMT

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I just downloaded the 64-bit Windows installer and even compared the md5 checksum, which is correct.

If the problem persists, I assume that you have network problems or some kind of a firewall issue...

Thomas

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Subject: Re: problems about downloading datawarrior for windows

Posted by [Gavin](#) on Wed, 25 Apr 2018 14:54:29 GMT

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Hi Thomas,

I have just got a new Windows 10 laptop, and have installed 32-bit DW, however I can't get the program to run. I don't get any error messages but after double-clicking the DW icon nothing happens. Java is up-to-date.

Any suggestions very welcome.

Tahnks,

Gavin.

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Wed, 25 Apr 2018 21:35:27 GMT

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Hi Gavin,

what happens, if you type 'java -version' in the command line window?

You should see something like the following, but in your case not include '64-bit':

```
java version "1.8.0_131"
```

```
Java(TM) SE Runtime Environment (build 1.8.0_131-b11)
```

```
Java HotSpot(TM) 64-Bit Server VM (build 25.131-b11, mixed mode)
```

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Subject: Re: problems about downloading datawarrior for windows

Posted by [zhangyu](#) on Thu, 26 Apr 2018 02:40:52 GMT

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Hi Thomas,

First of all thank you very much for your advice. I have successfully downloaded Datawarrior 4.7.2-64 for Windows. But now I have another problem that I can't run this program.

My computer is Windows 64-bit, JDK 64-bit is properly installed and configured, and it is also displayed in cmd.exe. However, each time I run datawarrior, the following two dialog boxes pop up. I don't know what it means. Do you have any suggestions?

ZhangYu

#### File Attachments

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1) , downloaded 656 times  
2) , downloaded 606 times

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Subject: Re: problems about downloading datawarrior for windows

Posted by [Gavin](#) on Thu, 26 Apr 2018 06:54:29 GMT

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Hi Thomas,

I get the attached view in command line.

Gavin.

#### File Attachments

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1) [RE New reply to Re problems about downloading datawarrior for windows by thomas.msg](#), downloaded 656 times

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Thu, 26 Apr 2018 18:29:27 GMT

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Dear ZhangYu, what it means is, that Java is not installed properly. Thomas

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Thu, 26 Apr 2018 18:30:47 GMT

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Hi Gavin,

I cannot open the binary file that you have attached. Can you please copy the message as text from the command line window and just paste it into your reply?

Thanks in advance, Thomas

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Subject: Re: problems about downloading datawarrior for windows

Posted by [zhangyu](#) on Fri, 27 Apr 2018 03:22:39 GMT

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Dear Thomas,

I know what you said, but generally the following situation does not mean that Java has been installed successfully?

Java installation path: C:\Program Files\Java

Datawarrior installation path: C:\Program Files\DataWarrior

Hope to get your help, thank you very much!

#### File Attachments

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1) [2.PNG](#), downloaded 567 times

2) [1.PNG](#), downloaded 521 times

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Subject: Re: problems about downloading datawarrior for windows

Posted by [Gavin](#) on Fri, 27 Apr 2018 19:20:18 GMT

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Hi Thomas,

Command line said:

```
java version "1.8.0_171"
```

```
Java(TM) SE Runtime Environment (build 1.8.0_171-b11)
```

```
Java HotSpot(TM) Client VM (build 25.171-b11, mixed mode, sharing)
```

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Sat, 28 Apr 2018 21:55:45 GMT

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Hi Gavin,

your Java installation seems OK and is 32-bit. DataWarrior is 32-bit as well. Thus, the obvious things are OK. Can you open a command line window, cd to the DataWarrior installation directory in 'Program Files (32bit)' and then try to launch DataWarrior from there by typing

'datawarrior.exe'? Maybe you see an error message that tells us where to continue...

Thomas

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Subject: Re: problems about downloading datawarrior for windows

Posted by [thomas](#) on Mon, 30 Apr 2018 09:29:16 GMT

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Dear ZhangYu,

unluckily, I could just confirm that the current DataWarrior installation (4.7.2) for Windows is not compatible with the new Java 10 update. Evidently the JRE folder structure changes such that the java binary is not recognized anymore. Macintosh and Linux should not be affected.

We will try to get an update for Windows as quickly as possible. For the time being you may uninstall JRE 10 and use the latest Java 8 instead or just wait for the DataWarrior update.

Sorry for that,

Thomas

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Subject: Re: problems about downloading datawarrior for windows

Posted by [Gavin](#) on Tue, 01 May 2018 11:46:17 GMT

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Hi Thomas,

I am not familiar with using the command line. Please can you write down some step-by-step instructions for me to follow.

Thanks,  
Gavin.

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Subject: Re: problems about downloading datawarrior for windows

Posted by [zhangyu](#) on Wed, 02 May 2018 07:13:02 GMT

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Dear Thomas,

Yours sincerely,

ZhangYu

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Subject: Re: problems about downloading datawarrior for windows

Posted by [Gavin](#) on Wed, 02 May 2018 09:53:05 GMT

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Thomas,

Not sure how, but DW now seems to be working fine!

Kind regards,  
Gavin.

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