
Subject: Re: DataWarrior.exe has stopped working
Posted by [thomas](#) on Tue, 25 Sep 2018 16:31:20 GMT

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Hi Kristin, DataWarrior 4.7.2 comes with its own JRE and doesn't require nor use any other Java installation. What I can suggest is to try first whether we can find the reason that your current installation doesn't start. For that I suggest that you download a rather recent debug executable and start it from the command line. Hopefully we get enough debug messages to explain what is preventing the application launch. For this you please do these steps:

- download a file from this link: https://www.dropbox.com/s/vcphlj1gs17k0fv/DataWarrior64_d_exe.t.abc?dl=1

- rename the file to DataWarrior_d.exe and move it into C:\Program Files\DataWarrior\

- Open a command line window, cd to the 'DataWarrior' directory and type:

```
set TRACE=true
```

```
datawarrior_d.exe
```

- if you get some debug messages, then please send them to me. If not, then we need to investigate further.

If you want to get back to 4.7.1, you may download the installer from this link:

64 bit: https://www.dropbox.com/s/jlqtyhtmhwz16qe/datawarrior471_64.msi?dl=1

32 bit: https://www.dropbox.com/s/fpzubtt4ifzi7hi/datawarrior471_32.msi?dl=1

4.7.1 and earlier need an independent installation of a Java Runtime with a matching bit size (32 or 64)

Hope this helps and good luck, Thomas
