Subject: User unable to open Datawarrior 4.4.4
Posted by mindhira on Thu, 02 Mar 2017 22:24:44 GMT

Hi,
I have a user who recently installed Datawarrior version 4.4.4. He was able to open the program a couple of times, but since last week, every time he tries to open the application, there is no response. He doesn't get an error and the program is not detected as running in the background. I have tried uninstalling and reinstalling the program but this did not resolve the issue. He has since reverted back to version 4.4.03 which works fine for him but he would like to upgrade when possible. He has Java 32bit, version 8 build 91 and is using the 32bit version of Datawarrior. His computer is a 64bit running on Windows 7. Do you have any ideas on how we can resolve this issue?
Thank you,
Sheryl