
Subject: Re: Windows 10 Startup Issues
Posted by [Jay](#) on Fri, 05 Jan 2024 16:31:36 GMT
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Thank you, Thomas. Ran the debug version of DW600 from command line (file properties checked and not blocked)--another blank command window popped up for a couple of second then closed by itself, and no message. Below is Windows Logs info, probably useless...I double checked Windows Security center & my company's security software SentinelOne Agent, and neither registered anything in the threat history.

The only two applications that I installed on this brand new PC are Pymole & ChemOffice, both weeks before DW. Obviously I tried to open DW after restart without opening any other applications... Very weird.

Fault bucket 2140585459117814558, type 5
Event Name: BEX64
Response: Not available
Cab Id: 1494130237812378202

Problem signature:

P1: DataWarrior_d.exe
P2: 0.0.0.0
P3: 63bef016
P4: StackHash_285e
P5: 0.0.0.0
P6: 00000000
P7: PCH_40_FROM_ntdll+0x000000000009FEC4
P8: c0000005
P9: 0000000000000008
P10:

Attached files:

\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.1262f76d-003f-4a31-b6b2-23e2232a4cb7.tmp.mdmp
\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.29a27d47-647f-45c7-8e24-42e2fb9b0fac.tmp.WERInternalMetadata.xml
\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.31c9cb7c-0a0a-43dc-a991-1fed4ab9cb99.tmp.csv
\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.d954634f-3f6c-4945-8954-5c32199923f7.tmp.txt
\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.fa0ad256-75ef-4487-8f46-9a70b241842a.tmp.xml
\\?\C:\Users\Local\AppData\Local\Temp\WER.bf955ba7-70b7-4b7f-9446-da81e83fcd7a.tmp.appcompat.txt
\\?\C:\ProgramData\Microsoft\Windows\WER\Temp\WER.4181eb2b-5779-4c7b-a9a4-2837a3dad977.tmp.hdmp
\\?\C:\Users\Local\AppData\Local\Temp\WER.500a4b17-57eb-4a06-bdb1-06faa3052670.tmp.WERDataCollectionStatus.txt

These files may be available here:

\\?\C:\ProgramData\Microsoft\Windows\WER\ReportArchive\AppCrash_DataWarrior_d.ex_757a10957d385b25c6c5b26c66fa54e0783d5e24_a53b6bcc_cab_33d0776a-61c2-4f50-88e7-c0015f9b6ae0

Analysis symbol:

Rechecking for solution: 0

Report Id: 07e1d64f-7741-42a4-b48c-f30024f1fcad

Report Status: 268435464

Hashed bucket: 45fc86d6e2720b5e2db4e3223e15731e

Cab Guid: f787a5be-291c-464f-a4bc-3788f8fa0a5a
