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Subject: Re: get similar molecules from ChEMBL active  
Posted by [thomas](#) on Tue, 30 Nov 2021 14:23:54 GMT

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Hi Bruno,

the backup server is down since two weeks because of some construction work, but the main server should be working. I just tried and it works fine. In case you use an older version than 5.5.0, I suggest to upgrade. You might also consider to install the latest development update.

Possibly, there is another issue with your firewall or some security software that doesn't allow DataWarrior to communicate anymore. Does the 'Retrieve ChEMBL data...' work? Or the COD or Wikipedia retrieval? You may check from the browser with this URL:

<https://chembl.openmolecules.org/>. If you get a 'Error:Request missing' result, then at least your computer can connect to the server.

Thomas

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