

---

Subject: Windows 10 Issues

Posted by [tIs71](#) on Fri, 17 Aug 2018 17:20:10 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I've installed Java 8 and DW. Tried some of the suggestions I found in other posts but none have been successful.

java -version:

```
java version "1.8.0_181"
```

```
Java(TM) SE Runtime Environment (build 1.8.0_181-b13)
```

```
Java HotSpot(TM) CLient VM (build 25.181-b13, mixed mode sharing)
```

Windows 10Pro with 10GB of memory

When I try to open, I get a brief blue spinny wheel and then nothing. No errors. Nothing in TaskManager. When I try to open from the Command line, same. I get nothing. Would appreciate some help

Thanks

---

Subject: Re: Windows 10 Issues

Posted by [thomas](#) on Mon, 20 Aug 2018 20:31:15 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

to be honest, I don't have an idea. It might be a defect installer (msi-file), some other interfering software, but I am clueless. I assume that you tried the current version 4.7.3? Since 4.7.2 DataWarrior for Windows doesn't need any Java runtime pre-installed. A JRE is part of the installer. The side effect is that there is no 32-bit version anymore.

What I could offer you is to send you a current DataWarrior.exe to replace the one of your current installation.

That exe would produce some debugging output if started from the command line. Maybe it works or it gives some clues.

If you like to try this, please let me know.

Thomas

---