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Subject: Re: Installation on Windows 10

Posted by [thomas](#) on Fri, 02 Jun 2017 20:49:31 GMT

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Dear Michael,

this looks like the JRE is not properly installed. What do you get, if you open a terminal and type 'java -version'?

This should tell you, whether the JRE is available and whether it is 32-bit or 64-bit. (see installation issues description).

I get this:

```
java version "1.8.0_131"
```

```
Java(TM) SE Runtime Environment (build 1.8.0_131-b11)
```

```
Java HotSpot(TM) 64-Bit Server VM (build 25.131-b11, mixed mode)
```

If you don't get '64-bit' somewhere, then it is 32 bit.

Best wishes, Thomas

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